

**OFFICE OF ELECTRICITY OMBUDSMAN**

(A Statutory Body of Govt. of NCT of Delhi under the Electricity Act of 2003)

**B-53, Paschimi Marg, Vasant Vihar, New Delhi-110057**

(Phone: 011-41009285 E.Mail: elect\_ombudsman@yahoo.com)

**Appeal No. 26/2025**

(Against the CGRF-BRPL's order dated 30.09.2024 in Complaint No. 55/2024)

**IN THE MATTER OF**

**Shri Sameem Zaffer**

**Vs.**

**BSES Rajdhani Power Limited**

**Present:**

Appellant: Shri Sameem Zaffer, in person.

Date of Hearing: 11.06.2025

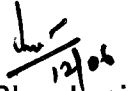
Date of Order: 12.06.2025

**ORDER**

1. Shri Sameem Zaffer has filed an appeal dated 24.05.2025 against the order dated 30.09.2024 passed by the Consumer Grievance Redressal Forum – Rajdhani Power Limited (CGRF-BRPL) in the CG. No: 55/2024, rejected the request made by the complainant for release of connection at the applied address R-168, Upper Ground Floor Shop, Khasra No.266, Joga Bai Extension, Okhla, Jamia Nagar, New Delhi – 110 025, on the ground that the applied building is a mixed-use with a height more than 15 meters and falls under a category 'Building Other Than Residential Building', which necessitates Fire NOC from the Delhi Fire Service for the whole building.
2. In the appeal, the Appellant has requested for release of the applied for connection. The appeal has been submitted after more than seven months from the date of receiving of the order passed by the CGRF without elaborating the reasons for the delay. He has mentioned that he was not aware of this Forum (office of the Ombudsman earlier), and, therefore, on account of being unaware, the delay of 236 days in filing the appeal be condoned and appeal taken up for consideration.



3. It is the matter of record that while forwarding a copy of the CGRF's order vide letter dated 30.09.2024, it was categorically mentioned that, representation, if any, to the Ombudsman, can be made within one month from the date of receipt of the order.
4. During the hearing of the matter on 11.06.2025, in accordance with the provision of Regulation 31 of the DERC (Guidelines for establishment of the Forum and the Ombudsman for Redressal of Grievances of Electricity Consumers) Regulations, 2024, no cogent reasons could be provided by the Appellant justifying the delay in submission of the appeal. The Appeal, is therefore, dismissed as barred by limitation.

  
(P.K. Bhardwaj)  
Electricity Ombudsman  
12.06.2025